



**NEW FEATURE!**

*Profit from Efficiency*

## eHub Customer Self Service

Internet portal for enhanced communication with your customers



• eHub is a web site customized with your company's logo & unique home page

• Your customers can log in securely to:

- View and request changes to their address, phone, contact information
- Review invoice & payment history
- Reprint an invoice
- Communicate with your staff through an online Message Center
- View Scheduling data
  - Scheduled employees
  - Scheduling Activity Report

The Invoice History is shown below. A customer may review all invoice history for a specified date range, including Invoice Number, Date, Amount, Total Applied, Last Date Paid and Remaining Due. They can also view a particular invoice and print that invoice.

eHub - CSS - Windows Internet Explorer

Search By: Job From: 05/01/2007 To: 07/31/2007 Refresh Print / Export

**Invoice History Peterson Brothers Realty**

Invoice Number	Date	Amount	Total Applied	Last date Paid	Remaining Due
879	07/31/2007	\$4,704.00	\$0.00		\$4,704.00
199	07/15/2007	\$25.00	\$25.00	06/26/2007	\$0.00
155	07/01/2007	\$1,100.00	\$1,100.00	06/26/2007	\$0.00
144	06/30/2007	(\$4,250.00)	(\$4,250.00)	05/10/2007	\$0.00
1176	06/30/2007	\$2,240.00	\$0.00		\$2,240.00
1177	06/30/2007	\$3,800.00	\$0.00		\$3,800.00
920	06/30/2007	\$4,704.00	\$4,704.00	06/26/2007	\$0.00
95	06/01/2007	\$5,350.00	\$5,350.00	06/26/2007	\$0.00
143	05/31/2007	(\$4,250.00)	(\$4,250.00)	05/10/2007	\$0.00
474	05/31/2007	\$100.00	\$100.00	06/26/2007	\$0.00
597	05/31/2007	\$1,120.00	\$1,120.00	06/26/2007	\$0.00
58	05/01/2007	\$5,350.00	\$5,350.00	05/10/2007	\$0.00
987	05/01/2007	\$25.00	\$25.00	06/26/2007	\$0.00
750	05/01/2007	\$100.00	\$100.00	06/26/2007	\$0.00
789	05/01/2007	\$1,100.00	\$1,100.00	06/26/2007	\$0.00
<b>Totals</b>		<b>\$28,368.00</b>	<b>\$15,824.00</b>		<b>\$10,544.00</b>

In addition, the customer can run the Open Invoices Report. This report shows all open invoices with the number of days outstanding.

eHub - CSS - Webpage Dialog

River City Services, Inc. 407 S 27th Ave Omaha NE 681231

INVOICE NO. 789  
DATE 05/01/2007

**CUSTOMER** Accounts Payable  
Peterson Brothers Realty  
8610 Cass Street  
Omaha NE 68114

**SERVICE LOCATION** Barker Building  
15th & Farnam  
Omaha NE 68102000

Please remit payment to: River City Services, Inc. P.o. Box 22554 Omaha, NE 68128

TERMS:	CUSTOMER NO.	P.O. Number
Net 30	10004	

Description	Quantity	Unit of Measure	Price	Amount
May Service				
Monthly Cleaning Service				750.00
Monthly Carpet Service				250.00
Monthly Window Service				100.00

## Operations & Communication

**RIVER CITY SERVICES, INC.**  
Serving River City since 1957

Home Administration Customer Account Reports Schedules Requests  
Electric Fixture Schedules By Job Log-Out

From: 08/13/2007 To: 09/13/2007 Refresh Print/Export

### Scheduling Report

River City Services Inc.

Job Number: 10082 Job Name: Electric Fixture Post Description: North Gate

Employee Name	Number	Hours	Work Date	Rollover Type	Shift Code	Shift Start	Shift End	Next Day	In	Out	Lunch
Marcia Johnson	2189	144.00									
		8.00	08/13/2007		A 1	08:00	16:00	No	08:00	16:00	0.00
		8.00	08/14/2007		A 1	08:00	16:00	No	08:00	16:00	0.00
		8.00	08/15/2007		A 1	08:00	16:00	No	08:00	16:00	0.00
		8.00	08/16/2007		A 1	08:00	16:00	No	08:00	16:00	0.00
		8.00	08/17/2007		A 1	08:00	16:00	No	08:00	16:00	0.00
		8.00	08/20/2007		A 1	08:00	16:00	No	08:00	16:00	0.00
		8.00	08/21/2007		A 1	08:00	16:00	No	08:00	16:00	0.00

The Scheduling Report is shown here. Your customers may view which employees are scheduled at their job site(s). They may also review details about the shift, such as start and end times.

In addition, customers may view the Scheduling Activity Report, which shows more detail about each shift, including bill rates, total dollars billed and total dollars paid.

**RIVER CITY SERVICES, INC.**  
Serving River City since 1957

Home Administration Customer Account Focus Group Schedules Requests (0) Log-Out

Westside Community School System

- Complaints Log
  - Building Sections Missed
  - Employee Related Issues
  - Tasks not completed
  - Alarms Not Set/Set Incorrectly
    - Alarm incident on 8/12/2007
    - Alarm incident on 8/10/2007
- Compliments
  - General
  - Request for Service
  - Invoicing or Billing

Post	Portal	Posted By	Posted On	Updated On	
<p><b>Edit</b> Came in the morning one of the side doors was left unlocked. Luckily the alarm was set and went off, but we need to make sure to lock all doors before leaving the building and setting the alarm.</p>	CSS	Westside Community School System	8/12/2007	08/12/2007	Delete
<p><b>Edit</b> Sorry to hear about that, I have notified the job supervisor to ensure it does not happen again</p>	ESS	Rose Marie Darner	8/13/2007	08/13/2007	Delete
<p><b>Edit</b> Yes, this was an isolated issue and should not occur again</p>	ESS	Maggie R. Anderson	8/13/2007	08/13/2007	Delete

Complaints >> Alarms Not Set/Set Incorrectly >>> Alarm incident on 8/12/2007 >>> **Reply**

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Thank you for ensuring we follow proper procedure as outlined in our contract

Additional Content Powered by TEAM

This is the Message Center. It provides a way for your customers to communicate online with your staff. The history is logged and displayed in chronological order. The Message Center is organized into these topics under which communication can be logged.

- Complaints
- Compliments
- General
- Requests for Service
- Invoicing or Billing

Call TEAM today at 800-500-4499 or send an e-mail to sales@teamfinancial.com for more information or to schedule an online demonstration. We look forward to helping your company impress its customers!

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