



NEW FEATURE!

Profit from Efficiency

eHub Customer Self Service

Internet portal for enhanced communication with your customers



- eHub is a web site customized with your company's logo & unique home page

- Your customers can log in securely to:

- View and request changes to their address, phone, contact information
- Review invoice & payment history
- Reprint an invoice
- Communicate with your staff through an online Message Center
- View Work Scheduling Calendar
- Request Work
- View/print Work Tickets

The Invoice History is shown below. A customer may review all invoice history for a specified date range, including Invoice Number, Date, Amount, Total Applied, Last Date Paid and Remaining Due. They can also view a particular invoice and print that invoice.

eHub - CSS - Windows Internet Explorer

Search By: Job From: 05/01/2007 To: 07/31/2007 Refresh Print / Export

Invoice History Peterson Brothers Realty

Invoice Number	Date	Amount	Total Applied	Last date Paid	Remaining Due
879	07/31/2007	\$4,704.00	\$0.00		\$4,704.00
199	07/15/2007	\$25.00	\$25.00	06/26/2007	\$0.00
155	07/01/2007	\$1,100.00	\$1,100.00	06/26/2007	\$0.00
144	06/30/2007	(\$4,250.00)	(\$4,250.00)	05/10/2007	\$0.00
1176	06/30/2007	\$2,240.00	\$0.00		\$2,240.00
1177	06/30/2007	\$3,800.00	\$0.00		\$3,800.00
920	06/30/2007	\$4,704.00	\$4,704.00	06/26/2007	\$0.00
95	06/01/2007	\$5,350.00	\$5,350.00	06/26/2007	\$0.00
143	05/31/2007	(\$4,250.00)	(\$4,250.00)	05/10/2007	\$0.00
474	05/31/2007	\$100.00	\$100.00	06/26/2007	\$0.00
597	05/31/2007	\$1,120.00	\$1,120.00	06/26/2007	\$0.00
58	05/01/2007	\$5,350.00	\$5,350.00	05/10/2007	\$0.00
987	05/01/2007	\$25.00	\$25.00	06/26/2007	\$0.00
750	05/01/2007	\$100.00	\$100.00	06/26/2007	\$0.00
789	05/01/2007	\$1,100.00	\$1,100.00	06/26/2007	\$0.00
Totals		\$26,368.00	\$15,824.00		\$10,544.00

In addition, the customer can run the Open Invoices Report. This report shows all open invoices with the number of days outstanding.

eHub - CSS - Webpage Dialog

River City Services, Inc. 407 S 27th Ave Omaha NE 681231

INVOICE NO. 789 DATE 05/01/2007

CUSTOMER Accounts Payable Peterson Brothers Realty 8610 Cass Street Omaha NE 68114

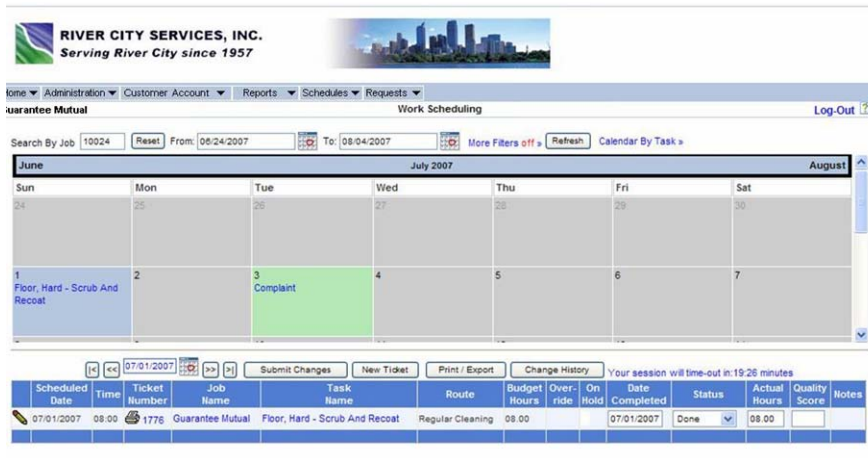
SERVICE LOCATION Barker Building 15th & Farnam Omaha NE 68102000

Please remit payment to: River City Services, Inc. P.o. Box 22554 Omaha, NE 68128

TERMS:	CUSTOMER NO.	P.O. Number
Net 30	10004	

Description	Quantity	Unit of Measure	Price	Amount
May Service				
Monthly Cleaning Service				750.00
Monthly Carpet Service				250.00
Monthly Window Service				100.00

Operations & Communication



RIVER CITY SERVICES, INC.
Serving River City since 1957

Home Administration Customer Account Reports Schedules Requests
Work Scheduling Log-Out

Search By Job 10024 Reset From 06/24/2007 To 08/04/2007 More Filters off Refresh Calendar By Task

June July 2007 August

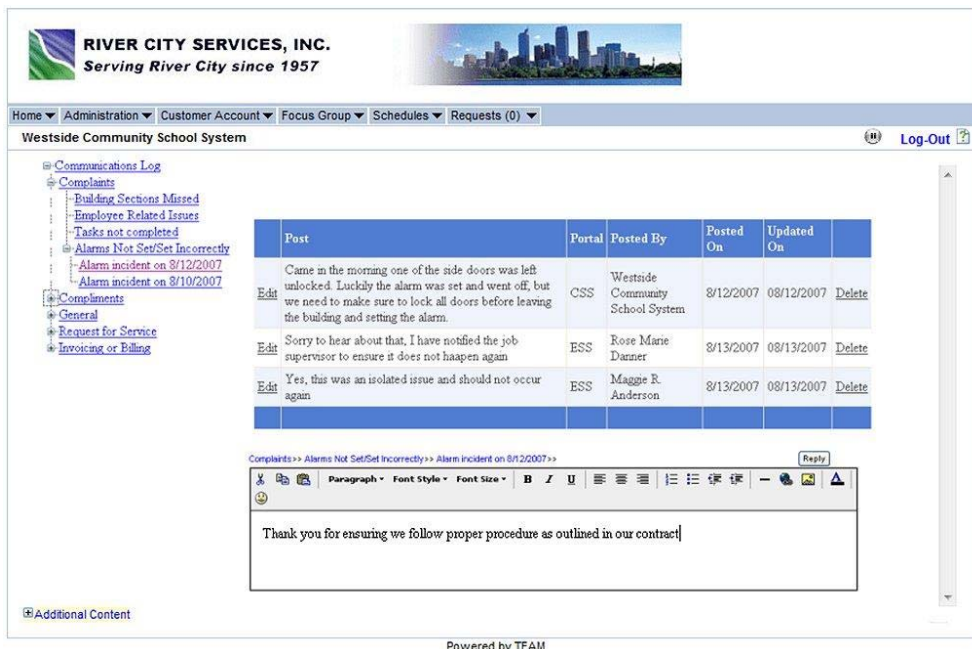
Sun	Mon	Tue	Wed	Thu	Fri	Sat
24	25	26	27	28	29	30
1 Floor, Hard - Scrub And Recoat	2	3 Complaint	4	5	6	7

07/01/2007 Submit Changes New Ticket Print / Export Change History Your session will time-out in 19:26 minutes

Scheduled Date	Time	Ticket Number	Job Name	Task Name	Route	Budget Hours	Over-ride	On Hold	Date Completed	Status	Actual Hours	Quality Score	Notes
07/01/2007	08:00	1776	Guarantee Mutual	Floor, Hard - Scrub And Recoat	Regular Cleaning	08.00			07/01/2007	Done	08.00		

The Work Scheduling Calendar is shown here. Your customers may view work scheduled at their locations only. From this screen, they may also view and print Work Tickets.

Customers may also request additional work which will send an e-mail to the appropriate staff member in your organization for approval and scheduling.



RIVER CITY SERVICES, INC.
Serving River City since 1957

Home Administration Customer Account Focus Group Schedules Requests (0)
Westside Community School System Log-Out

Communications Log

- Complaints
 - Building Sections Mixed
 - Employee Related Issues
 - Tasks not completed
 - Alarms Not Set/Set Incorrectly
 - Alarm incident on 8/12/2007
 - Alarm incident on 8/10/2007
- Compliments
- General
- Request for Service
- Invoicing or Billing

Post	Portal	Posted By	Posted On	Updated On	
<p>Carne in the morning one of the side doors was left unlocked. Luckily the alarm was set and went off, but we need to make sure to lock all doors before leaving the building and setting the alarm.</p>	CSS	Westside Community School System	8/12/2007	08/12/2007	Delete
<p>Sorry to hear about that, I have notified the job supervisor to ensure it does not happen again</p>	ESS	Rose Marie Danzer	8/13/2007	08/13/2007	Delete
<p>Yes, this was an isolated issue and should not occur again</p>	ESS	Maggie R. Anderson	8/13/2007	08/13/2007	Delete

Complaints >> Alarms Not Set/Set Incorrectly >> Alarm incident on 8/12/2007 >>

Reply

Paragraph Font Style Font Size B I U

Thank you for ensuring we follow proper procedure as outlined in our contract!

Additional Content

Powered by TEAM

This is the Message Center. It provides a way for your customers to communicate online with your staff. The history is logged and displayed in chronological order. The Message Center is organized into these topics under which communication can be logged.

- Complaints
- Compliments
- General
- Requests for Service
- Invoicing or Billing

Call TEAM today at 800-500-4499 or send an e-mail to sales@teamfinancial.com for more information or to schedule an online demonstration. We look forward to helping your company impress its customers!

Special Introductory Pricing Available